





With EU Contribution



"Defining a company welfare system through the joint action of EWCs and Trade Unions in the metal and finance sectors: The key role of workers' participation rights" - VS/2018/0037

THE ON-LINE EUROPEAN SURVEY

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THE ON-LINE EUROPEAN SURVEY





An **OPEN SURVEY VIA WEB** to collect

workers' experiences, sentiment and points of view on

- 1. their welfare needs
- 2. the welfare policies implemented by their companies

The survey's questionnaire has been **translated in each partner's language** and spread in the metal and financial sectors throughout Europe.

The involvement of the European federations, UNI Europa and IndustriAll, will help us to disseminate the survey also outside our project partners' countries.

Each member of the 2 WGs is in charge of **promoting** and **smoothing the survey progress** in his/her own company/organization.

The WGs' facilitators coordinate and address the work.

THE ON-LINE EUROPEAN SURVEY





The questionnaire

- anonymous and compliant to the GDPR Privacy Policy
- in electronic format (Google Form) and self-elaborating
- can be filled in using a pc, laptop, tablet or a smartphone
- Its link can be post on a web site (company/ trade union) or send it by email or WhatsApp to TU members or company workers

The important thing is TO REACH AS MANY WORKERS AS POSSIBLE and to find the <u>best, more appropriate and</u> <u>safer tool</u>



https://goo.gl/forms/7pPfp32e7e8fzwLh2

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The survey is divided in two parts:

1. The actual questionnaire

Composed by **6 closed questions -** easy and fast to answer to - on workers' company welfare offer and their real needs.

2. The personal information

In order to classify and **cluster the results** by gender, age, personal situation, professional role, work sector, country.

We want also to understand **the responders' relationship with the trade unions** in order to see if there is any connection between the answers and the involvement in the TU.





1. How do you consider the following WELFARE initiatives in relation to your needs?

| | Totally useless | Little useful | indiffere nt | useful | Very useful |
|---|--------------------|------------------|-----------------|--------|----------------|
| Health plan for me and my family | | | | | |
| Not-self-sufficiency protection (long term care) | | | | | |
| Flexible working hours/smart-working | | | | | |
| Study permit/paternity leave/extended maternity leave | | | | | |
| Childcare and support services for elderly or disabled family members | | | | | |
| Psychological support services | | | | | |
| Vouchers/conventions for free time, wellness, sport activities, tourism | | | | | |
| Mobility: bus/metro subscriptions, car parking, car sharing | | | | | |
| financial support for your own training or for your children education | | | | | |





2. Which of the above WELFARE initiatives are made available by your company or by

| the state? | By the company | By the state | Not available |
|---|----------------|--------------|---------------|
| Health plan for me and my family | | | |
| Not-self-sufficiency protection (long term care) | | | |
| Flexible working hours/smart-working | | | |
| Study permit/paternity leave/extended maternity leave | | | |
| Childcare and support services for elderly or disabled family members | | | |
| Psychological support services | | | |
| Vouchers/conventions for free time, wellness, sport activities, tourism | | | |
| Mobility: bus/metro subscriptions, car parking, car sharing | | | |
| financial support for your own training or for your children education | | | |



- **3.** Are you currently using one of the optional WELFARE initiatives provided by your company?
 - **Yes.**
 - No. I don't need them
 - □ No. The procedure for using welfare services is too complex
 - No. None of the company's initiatives is useful to me or is likely to improve my well-being
 - □ No. I don't know about my company's welfare services and initiatives

4. How satisfied are you in general with the welfare services offered by your company?

| 1. little | 2. | 3. | 4. | 5. very much |
|-----------|----|----|----|--------------|
|-----------|----|----|----|--------------|



- 5. Are the welfare services offered by your company the result of collective bargaining or of negotiations with trade unions?
 - **Yes**
 - 🛛 No
 - I don't know

6. In your opinion, the welfare initiatives of your company:

| Increase workers' sense of corporate belonging | Yes | No |
|---|-----|----|
| Allow workers to work with more peace of mind | | |
| Allow to work more productively | | |
| Improve the corporate climate and the relationship between colleagues | | |

PART 2. PERSONAL INFORMATION

Gender

| Male | Female |
|------|--------|
|------|--------|

Age ranges

| 18-29 | |
|-------|--|
| 30-39 | |
| 40-49 | |
| 50-59 | |
| 60-64 | |
| > 65 | |

Family situation

| Caregiver (small children) | |
|--|--|
| Caregiver (disabled family members) | |
| Caregiver (elderly parents or relatives) | |

Professional role

| Factory worker (blue collar) | |
|------------------------------|--|
| Office worker (white collar) | |
| Middle manager | |
| Executive | |





Trade Union involvement

| Activist in a trade union | |
|---------------------------|--|
| Member of a trade union | |
| none of the above | |

Company sector

| Metal | |
|-----------|--|
| Bank | |
| Insurance | |
| Other | |

Country

| Belgium | |
|----------|--|
| France | |
| Italy | |
| Poland | |
| Portugal | |
| Slovenia | |
| Serbia | |
| Turkey | |
| Other | |















THE UPDATED SITUATION

| Languages | Links to the on-line survey | Numbers of filled-in questionnaires |
|------------|--|-------------------------------------|
| DUTCH | https://goo.gl/forms/UVIvvm9T3ap6HaP62 | 1 |
| FRENCH | https://goo.gl/forms/kvY0wzJ0HE0iMI8O2 | 5 |
| ITALIAN | https://goo.gl/forms/LwaGbqYjEzA7T7JD3 | 1.241 |
| POLISH | https://goo.gl/forms/WLYfYMyApO7dUPHT2 | 30 |
| PORTUGUESE | https://goo.gl/forms/mcYMZOEpJFYen80r1 | 2 |
| SERBIAN | https://goo.gl/forms/2kELMbYtSEvaJb3O2 | 1 |
| SLOVENIAN | https://goo.gl/forms/DyDo3DN6bC6Pok7G2 | 0 |
| ENGLISH | https://goo.gl/forms/R166d5pmkxAsDP2P2 | 40 |

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LET'S OPEN THE DISCUSSION!

- Was the task clear?
- Which tools are you using to disseminate the survey?
- Which problems are you facing?

LET'S MOVE FORWARD!







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